

SUNSET

FARAWAY HOLIDAYS

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Dear Agent,

As previously confirmed by ABTA to its members, cancellation charges as set out in the tour operator's terms and conditions of booking will apply, unless the performance of the holiday cannot take place because the FCO has advised against all but essential travel to that destination.

Given the recent update from the FCO **regarding all but essential Travel for British Citizens abroad for the next 30 days**, which will most likely extend beyond the 30 day mark, our policy will be as follows:

Option1) Currently all airlines and many accommodation suppliers are allowing re-bookings up to 1 year of your current travel date. We would urge you to consider advising your clients to move their travel arrangements in order to benefit from the supplier policy.

Option 2) If your clients does not wish to travel then Sunset Travel Ltd will issue a cancellation invoice for customers' to present to their travel insurance provider to process a refund via a claim. Should the travel insurer decline the claim, customers can return to us with proof of the insurers decline and we will investigate the claim.

Issue date. 17th March 2020

Holding Company Sunset Travel Limited Registered No. 1564547

